

# [ ACCESS ]



## [ Ethernet Access ]

*Support your business with a high-speed, cost effective access solution*

With speeds up to 1 Gigabit per second, ILAP Ethernet services provide extremely fast and reliable Internet access at a cost much lower than traditional high bandwidth services. Ethernet access is ideal to support video conferencing, high volume e-commerce transactions, and large data transfers.

Data transmissions range from 1.54 Mbps to 1 Gbps. Ethernet services are available across Canada and supported by ILAP's Service Level Agreements, state of the art data centre, and highly trained support professionals.

*Ethernet services provide your business with:*

- **1.54Mbps to 1 Gbps bandwidth throughput**  
Service configurable to your organizations changing bandwidth needs.
  - **Equal upstream/downstream bandwidth**  
Ideal for client-side hosting and bi-directional data transfers.
  - **7x24 monitoring of service**  
Timely notification and resolution of service issues.
  - **Connection supported by state-of-the-art data centre**  
Increased reliability and performance of service offering.
- **Multi-tiered Internet connections**  
Increased reliability and speed of your Internet connection
  - **Service configured and supported by highly trained support professionals**  
Assurance of comprehensive service implementation.
  - **ILAP Net Centre Access**  
ILAP makes it easy as possible to manage your own account. The ILAP Net Centre provides clients with access to set up new accounts, remove existing accounts, view web based email and view critical account information such as billing statements



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### *State-of-the-art data centre to support your needs*

ILAP has made substantial investments and will continue to make significant investments in our hardware, software, and people to ensure clients receive a high-quality, reliable Internet experience.

Our state-of-the-art data centre is equipped with:

- **Uninterrupted power support:**  
Our data centre is equipped with multiple APC UPS support and a 130 KW Power Generator capable of powering our facilities for 7 days in case of a power interruption.
- **Security and Monitoring:**  
ILAP monitors your connection 24 hrs a day, 7 days a week to ensure peak performance. Physical and electronic security measures (key card entry, alarm system) are in place as well to ensure your connection is protected.
- **Multi-tiered Internet connections:**  
Your connection is supported by our multi-tiered Internet connections in order to ensure speed and reliability of your Internet connection.
- **Superior hardware and software:**  
We tightly integrate our solutions with the products and services of leading partners such as Cisco Systems, Sun Microsystems, and Oracle Corporation to ensure peak performance.

### *High-quality, personalized support for all of your organizations needs*

ILAP maintains a highly qualified technical staff, and continually makes investments in training, hardware and software to ensure your organization receives a superior Internet experience.

Our highly trained support professionals perform the following tasks:

- Provide networking expertise to clients that require customized, complex solutions.
- Deliver fast, individualized support for all of our clients.
- Monitor the ILAP Network 24 hours a day, 365 days a year.
- Ensure client and network issues are dealt with immediately and resolved quickly.

Contact an ILAP Account Executive today for more information at 416.250.5600

